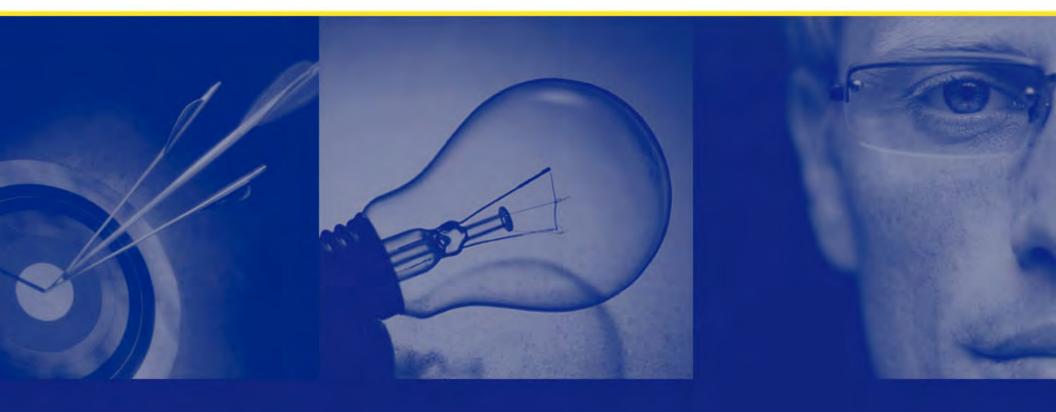
Quest Unified Communications Solutions Overview





PETER TERSTEEG Director, Unified Communications peter.tersteeg@quest.com

Unified Communications





Microsoft Unified Communications Story

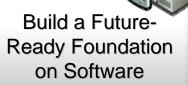
"Unified Communications" building blocks: Exchange; OCS; Live Meeting



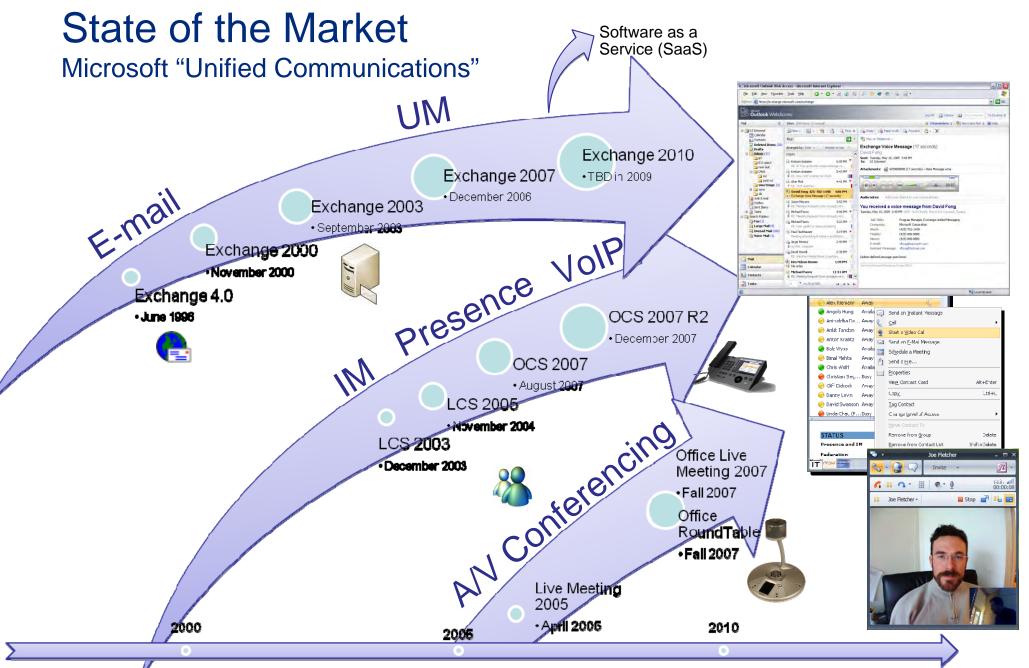


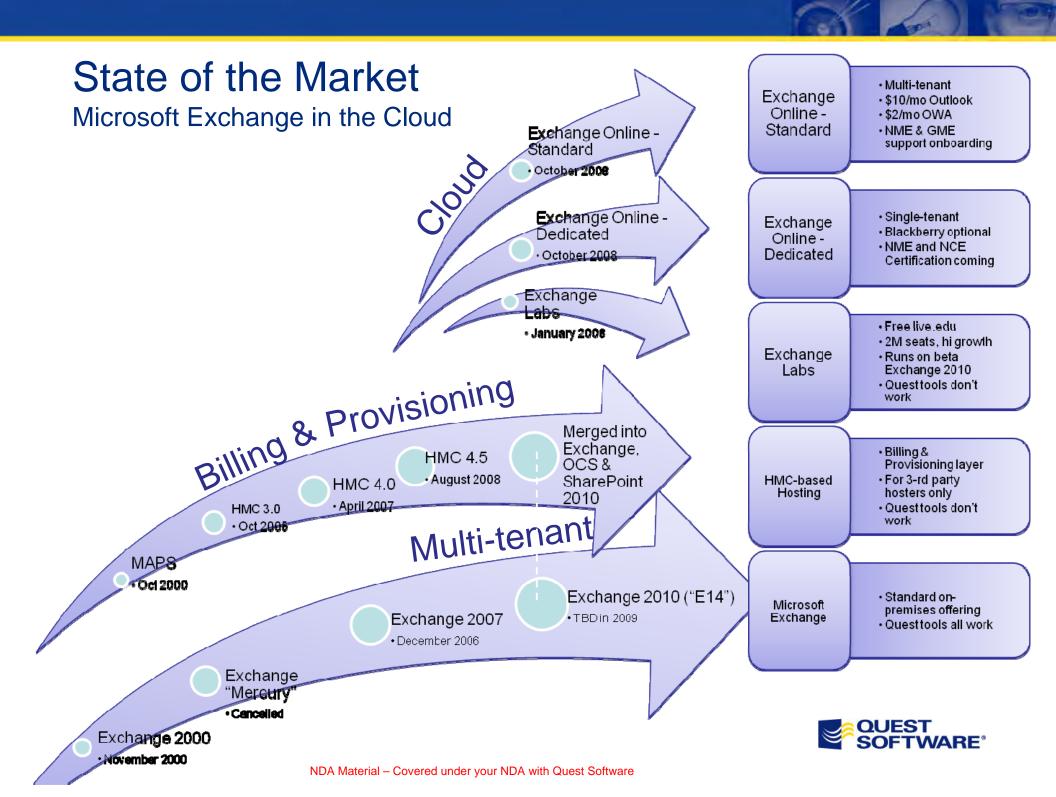


Increase Operational Efficiency





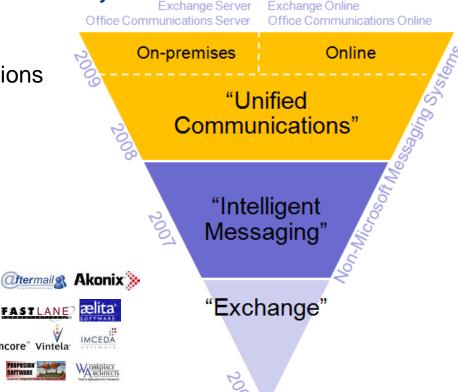




State of the Market

Quest Unified Communications Business Unit History

- Currently 3 major solution areas
 - Archiving, Discovery & Compliance Solutions
 - Migration & Coexistence Solutions
 - Management Solutions
- Decade of solid growth & execution
 - 2000 acquired MessageWise
 - 2000 acquired FastLane
 - 2003 acquired Discus Data
 - 2004 acquired Aelita
 - 2005 acquired Wingra
 - 2006 acquired Aftermail
 - 2007 expanded into BlackBerry, Windows Mobile, Sendmail, Postfix
 - 2007 acquired Proposion, ScriptLogic
 - 2008 expanded into Microsoft Office Communications
 Server (OCS), SameTime, Jabber, Public IM, Financial IM
 - 2008 acquired Akonix, Netpro
 - 2009 TBD





Quest Solutions for Unified Communications:

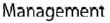
Simplify adoption and management of Unified Communications infrastructures



Migration

- Exchange, Notes and GroupWise mailbox migration and coexistence
- Analyze and plan
- Reduce storage
- Ensure performance
- Restore from backups
- Bulk migration to consolidate shared data





- Diagnostics and resolution to ensure messaging health
- Measure, analyze, audit and report
- Granular recovery from backups
- Eliminate mailbox quotas and PSTs
- Data leak prevention and policy controls



Archiving, e-Discovery and Compliance

- Email preservation and file storage optimization
- Messaging compliance and policy enforcement
- e-Discovery of information for legal purposes

Quest Solutions for Unified Communications

Archiving, e-Discovery and **Migration** Management Compliance E-mail E-mail, UM E-mail, UM ✓ Exchange to Exchange ✓ Exchange Usage Reporting ✓ Exchange Archiving, e-Discovery ✓ Notes to Exchange ✓ Exchange Real-time Diagnostics ✓ GroupWise Archiving, e-Discovery ✓ GroupWise to Exchange ✓ Unlimited Mailbox & PST Control ✓ BlackBerry Archiving (PIN, Logs), ✓ Archive-before-you-Migrate ✓ ActiveSync Usage Reporting e-Discovery (Exchange, Notes, GroupWise) ✓ BlackBerry Usage Reporting √e-Discovery – Exchange backup ✓ Public Folder to SharePoint ✓ BlackBerry Real-time Diagnostics ✓e-Discovery – Notes NSF backup ✓ Sendmail/Postfix Usage Reporting ✓e-Discovery - PSTs ✓ Search/Recovery from EDB E-mail to the Cloud ✓ Notes to Exchange Online ✓ Search/Recovery from NSF **Instant Messaging, Presence, VolP** ✓ GroupWise to Exchange Online ✓ Search/Recovery from PST **✓OCS & LCS Archiving, e-Discovery** ✓ OCS & LCS Real-time Controls **Applications Instant Messaging, Presence, VolP** ✓ SameTime Archiving, e-Discovery **✓SameTime Real-time Controls** ✓ Notes Apps to SharePoint ✓ OCS Real-time Diagnostics ✓ Domino.doc to SharePoint ✓ OCS Usage Reporting ✓ Jabber Archiving, e-Discovery ✓ QuickPlace to SharePoint ✓ Jabber Real-time Controls ✓ Reuters IM Archiving, e-Discovery Instant Messaging, Presence, VolP √Bloomberg Archiving, e-Discovery √ SameTime to OCS (Q209) ✓ Pivot 360 Archiving, e-Discovery



✓ Pre-migration Assessments













✓ Public IM Archiving, e-Discovery

✓ Public IM & P2P Real-time Controls

Migration Solutions





Exchange Migrations Acquisitions, Divestitures, Upgrades

Coexistence through Synchronization

Directory

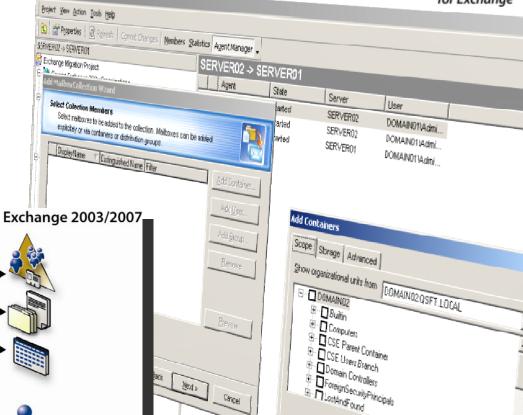
Public Folder

Calendar

Mailbox Migration and Client Reconfiguration

Exchange 2000/2003/2007



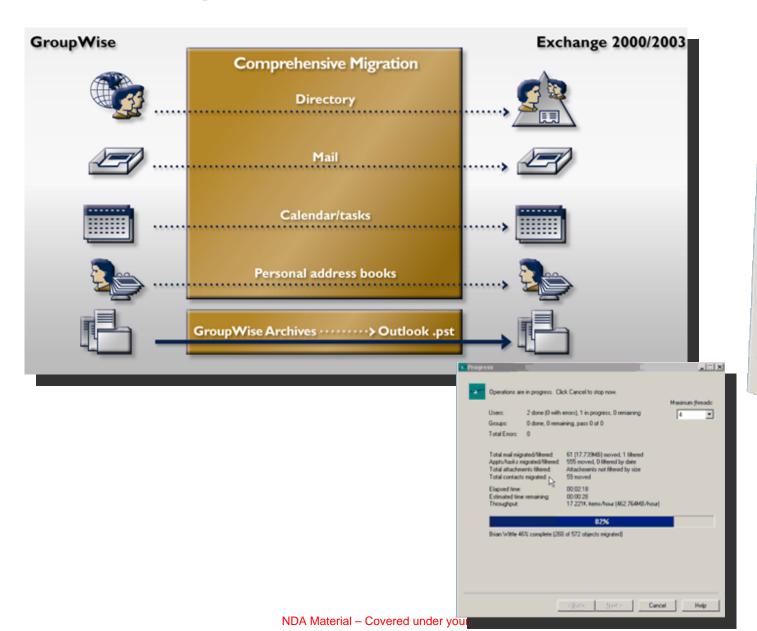




Com Maration Manager

GroupWise Migrator

For Exchange



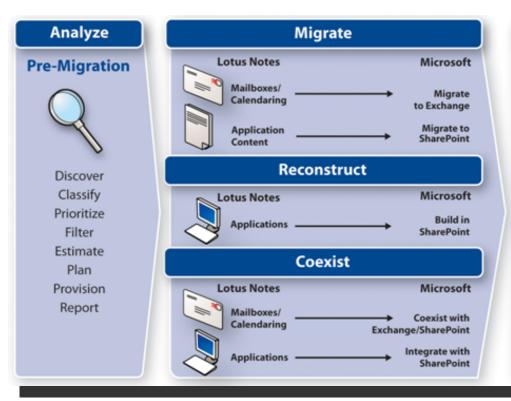


Select Operations Select the operations to be performed. Groupfurfor administration include nies and changing passwords and visibility. Exchange administration inc naborerating entire accounts and updating forwarding. Provisioners will create a update groups in Active Descray from public dehibration lists Cy Grouplaine administrative functions Exchange admirchable functions L Midnes mens T Borison distillation groups Target Exchange System C Exchange 2003 G Exhange 2007 (Bas) Cored



Notes to Microsoft Migrations

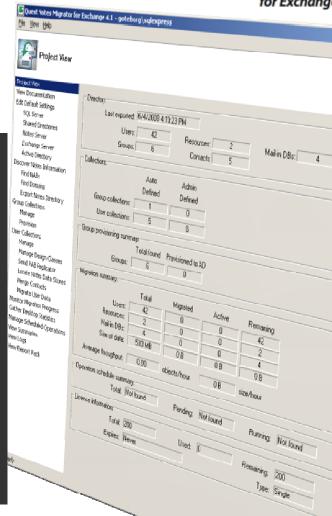
Mail, Applications, SameTime ...





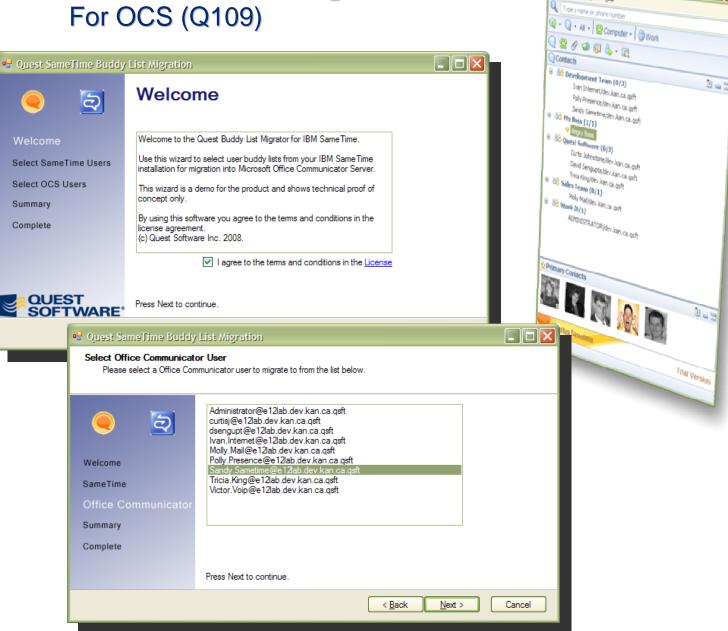
Notes Migrator

for Exchange





SameTime Migrator For OCS (Q109)







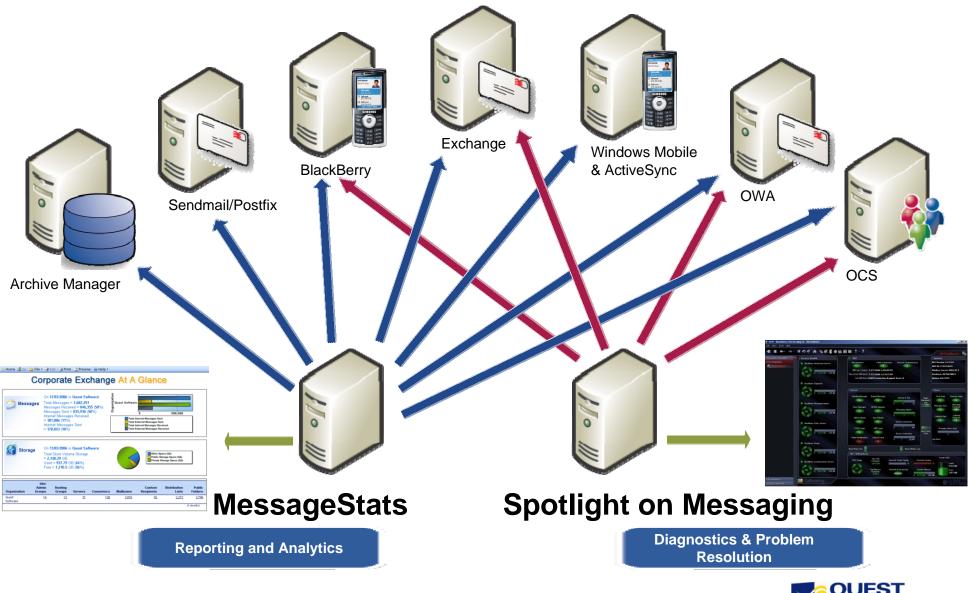
IBM Lous Sametime Connect - Sandy Sumetime

Management Solutions





Management Solutions



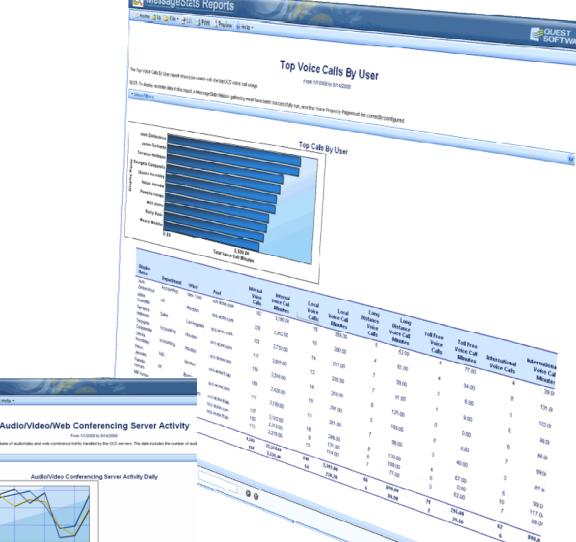
MessageStats Reporting & Analytics

- ☐ ☐ Office Communications Server
 - 🖃 🫅 Configuration
 - Server Inventory
 - OCS Enabled Users
 - 🖃 🫅 Users
 - User Activity
 - 🖃 🫅 Instant Messaging
 - Server Activity
 - Top Internet Domains
 - Top Internal Senders And Receivers By Messages
 - Top External Senders And Receivers By Messages

MessageStats Reports

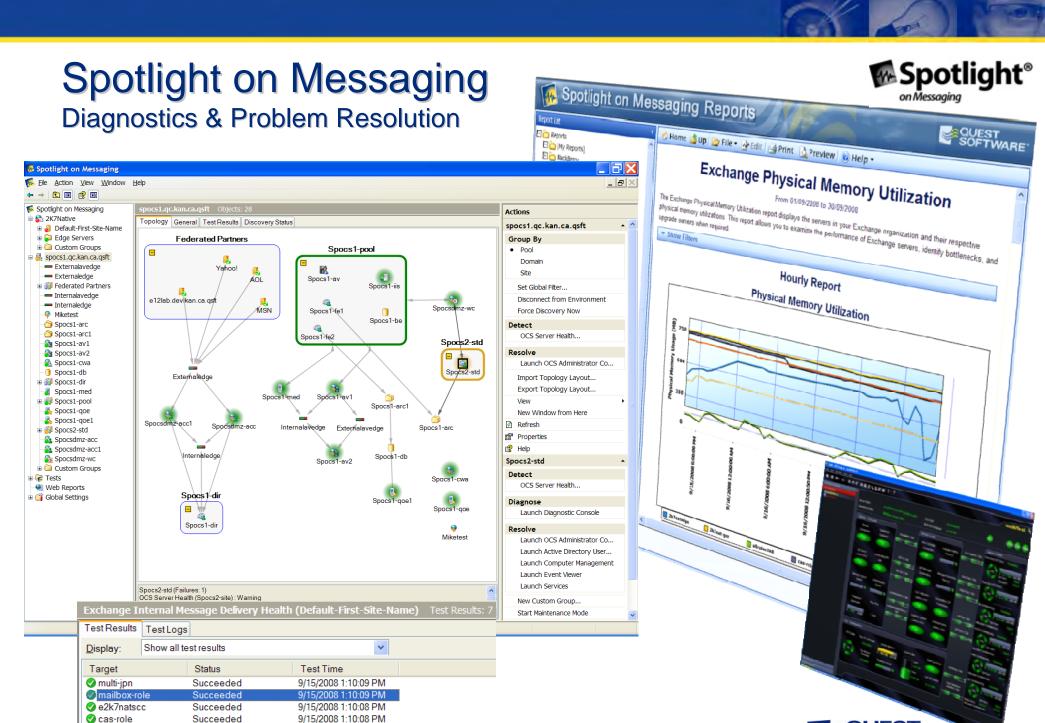
- 🖃 🫅 File Transfers
 - Server Activity
 - 🐑 Top Internal Users By File Transfers
 - Top External Users By File Transfers
- 🖃 🧰 Enterprise Voice
 - Server Activity
 - 👏 Call Routing
 - Calls By Office
 - Calls By Department
 - Calls By Destination
 - 👏 Calls By Gateway
 - Calls By Location Profile
 - Top Calls By User
 - 🐑 Chargeback By User
- □ a/V/Web Conferencing
 - Server Activity
 - Server Activity Summary
 - Server Uptime

MessageStats Reports





Web Conferencing Server Activity Daily



allroles2k8

2k7nat-ger

2k7nat-2k8ger

Succeeded

Succeeded

Succeeded

9/15/2008 1:10:09 PM

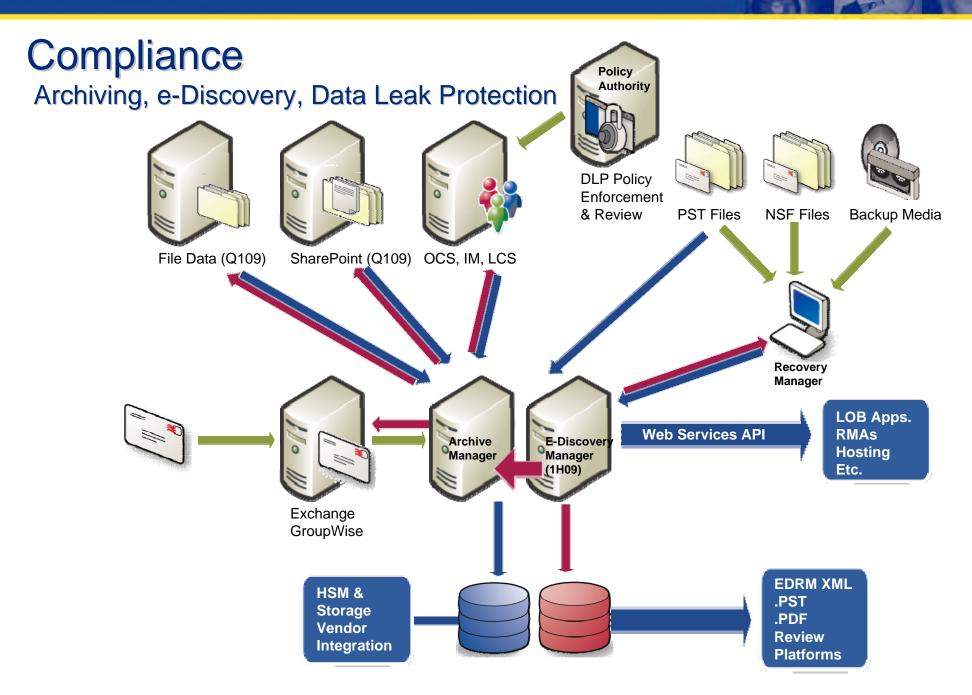
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Archiving, e-Discovery & Compliance Solutions



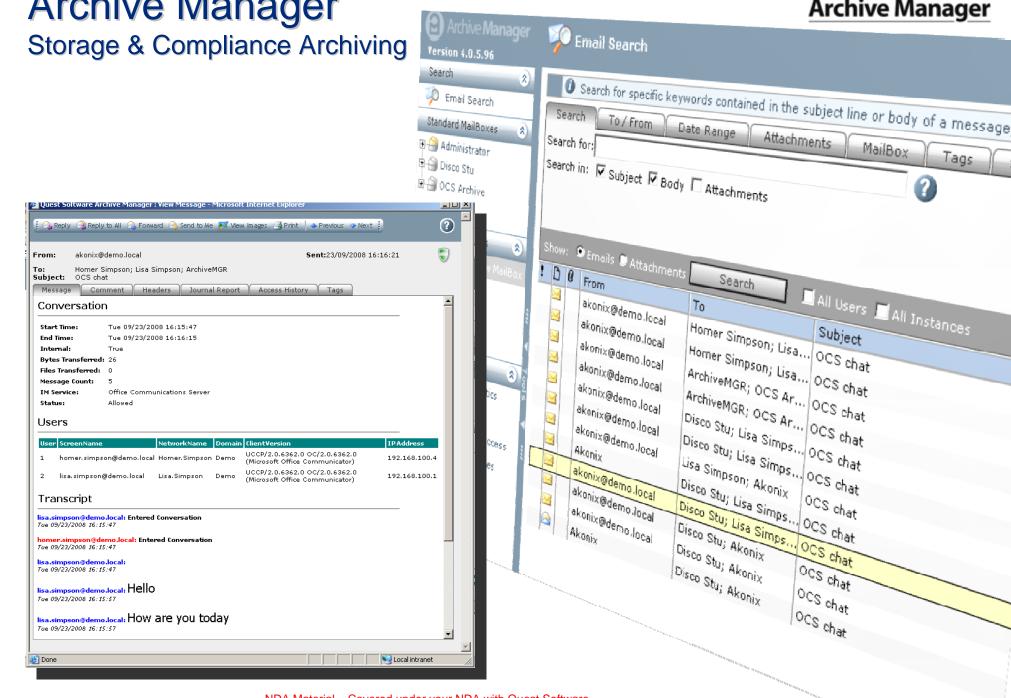


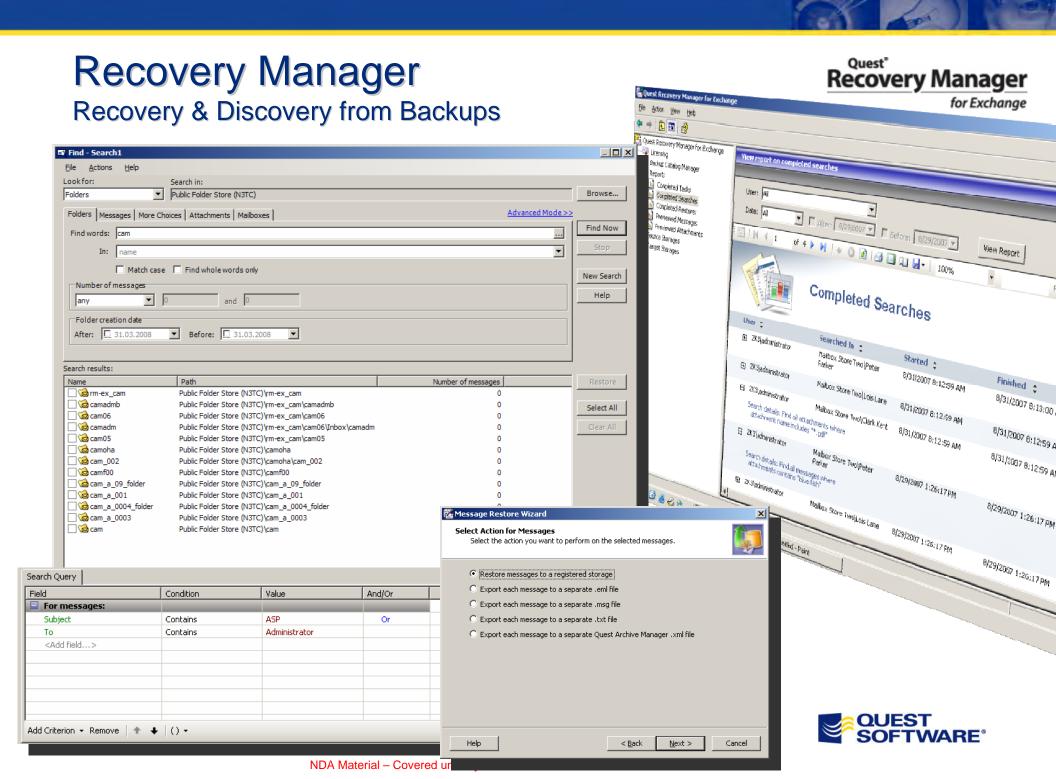




Archive Manager







Policy Authority Content Controls & DLP



URL Block List/Allow List Settings		User Policies		Policy Alerts				
Enable URL Block List Edit Block List Entries Automatically enter URL in Block List when incorrect response or response timeout to chall			tions unless blocked by a policy tions unless allowed by a policy	Notify the managed user with an alert Use the default policy notification (For default messages, see Gates Message.)				
Automatically update URI	Policy Filters and Rules	Configure Allowed Clien	nt Versions	C Custom alert text (500 characters maximum):				
☐ Send URL Block List to A	Block all events sent or received by any user	Configure Global Loggi	ng Options					
Managed User Alert Text The URL you have just enters it is in the block list.		Configure File Type D	efinitions					
	That are a certain file type	Edit Inappropriate Lang	uage Filter	☐ Notify an administrator via email				
	That are during certain times		_					
□ Notify on administratory	That are in a specific type of conversation			Cancel Back Next				
☐ Notify an administrator vi	That are only sent or only received	New Policy						
	That are using a screen name that matches a template That are using a specific IM feature/application	Dolicy Name	Last Event Type Applicabl	ole Objects Action				
✓ Enable URL Allow List		Policy Name	Modified					
Edit Allow List Entries	That are using a specific service provider	Block SPIM and Malware File Transfers Block SPIM and Malware Text	2008-03- 25 File transfers Managed VPN or fe	d users (within Block Edit Disable Delete				
	That are with a specific user, domain or group							
	That are with an external user		2008-03- 25 All events Managed VPN or fe	d users (within Block Edit Disable Delete				
	That are with specific screen names Messages 2009-03-		dueare (within					
	That contain inappropriate language	Block - Keyword IPO	24 VPN or te	ederation)				
	That contain credit card numbers	Block - FT outbound	2008-03- File transfers Managed	d users (within Block Edit Disable Delete				

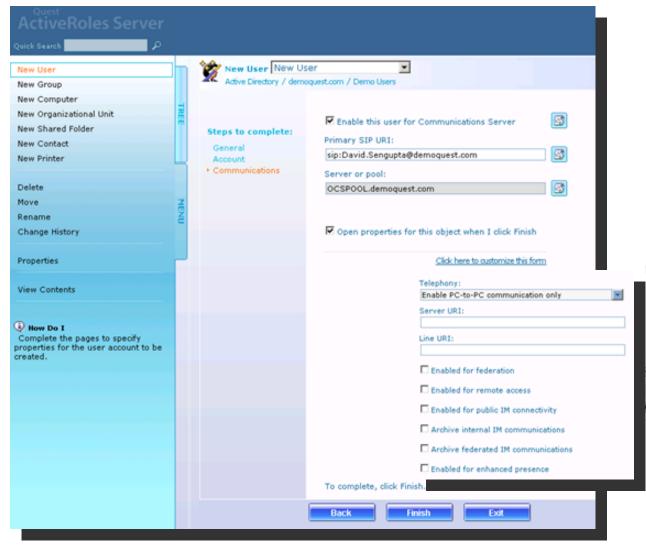


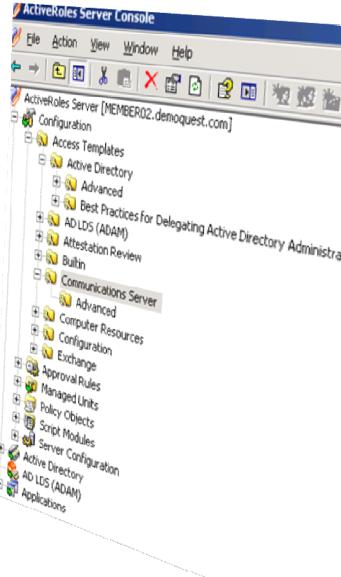
No.	Name	ManagedIP	Port	Protocol	Block	Log	Notify				
4 1	Allow Managed IM	10.0.1.250	Any	AOL/ICQ, MSN, Yahoo, XMPP	No	No	No	Disable	Edit	Delete	Ψ
1 2	Block ALL	Any	Any	Any	Yes	Yes	No	Disable	Edit	Delete	1
√ 3	Default Rule - Allow	Any	Any	Any	No	No	No				

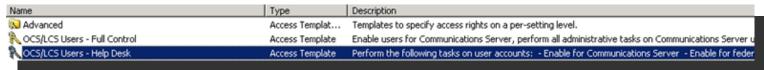


Provisioning OCS Users

Active Roles Server









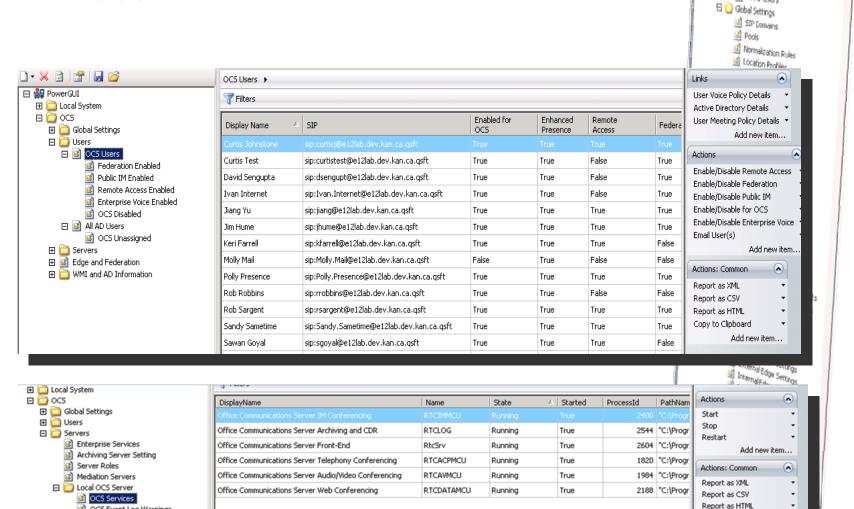


OCS Event Log Warnings

Trusted Media Control Units Installed OCS Components Address Book

OCS Event Log Informational

OCS Event Log Errors Web Component Settings





CS PowerPack Screen Shot.JPG - Windows Picture and Fax Viewer

🗄 🧀 Local System B (0) 0CS 🖯 🥥 Users ■ ② OCSUsers

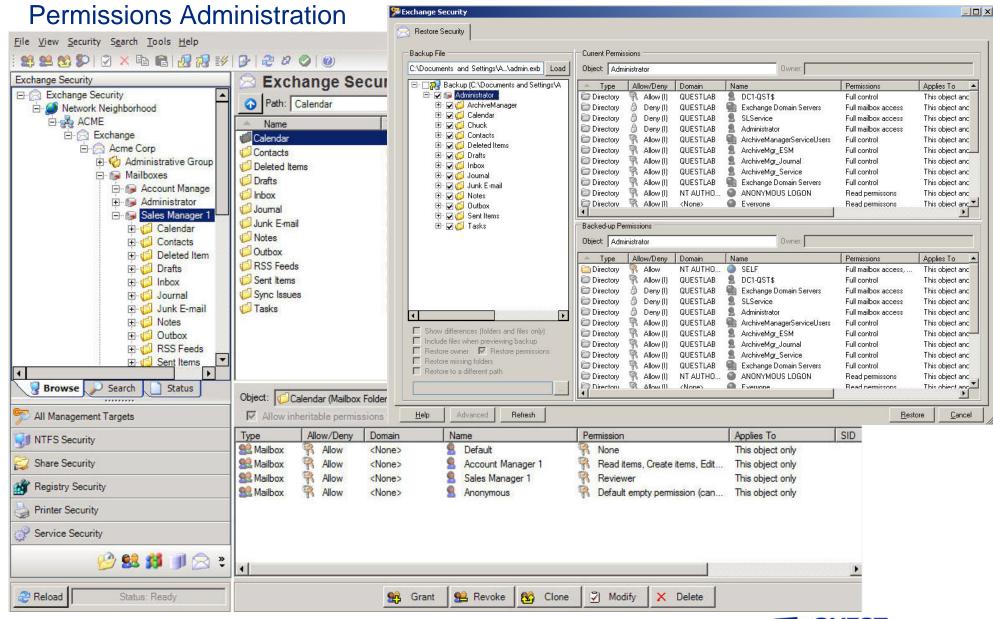
Copy to Clipboard

Add new item...

All AD Users

- View our online tutorials in Documenta
- Get the latest version of PowerGUI
- Discuss the tool and suggest new feat Get new PowerGUI extensions in the L

Security Explorer for Exchange



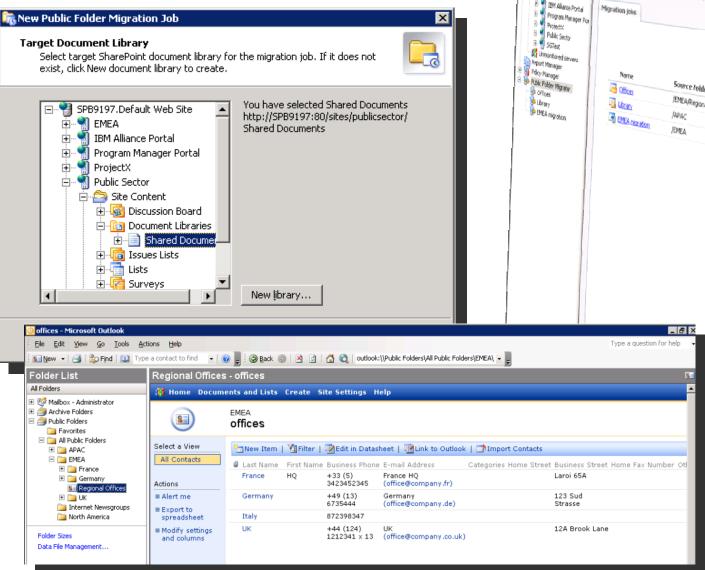
SharePoint Solutions

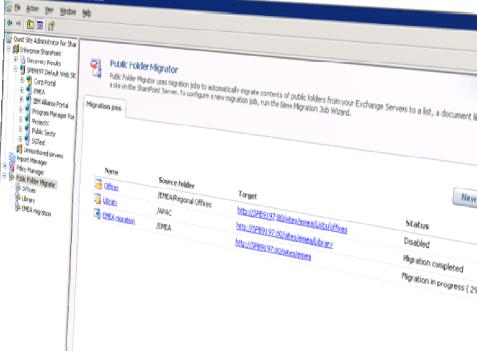




Public Folder Migrator

For SharePoint





Quest Site Administrator for SharePoint



Quest Solutions for SharePoint

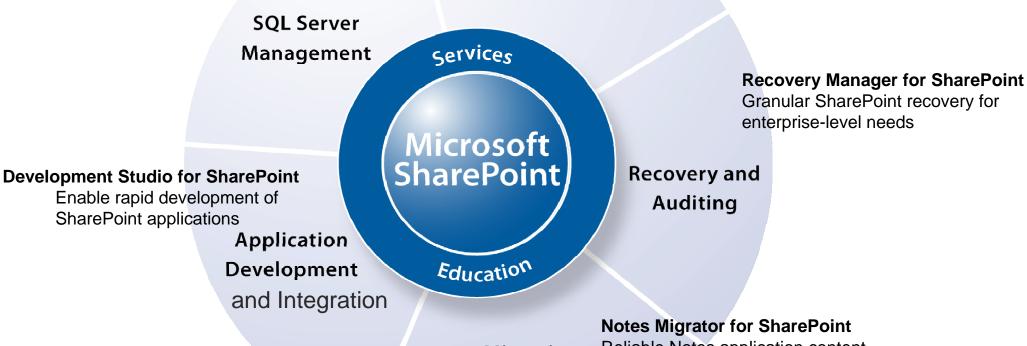
Quest SQL Server Solutions

Maximize SQL Server performance while simplifying tasks and providing visibility into, and control over, SQL Server environments

Site Administrator for SharePoint

Discover, understand and manage your SharePoint environment

Administration



Notes Migrator for SharePoint

Reliable Notes application content **Migration** migration to SharePoint

Public Folder Migrator for SharePoint

Efficient Exchange Public Folders to SharePoint Migration

Migration Manager for SharePoint

SharePoint 2003 to 2007 Migration

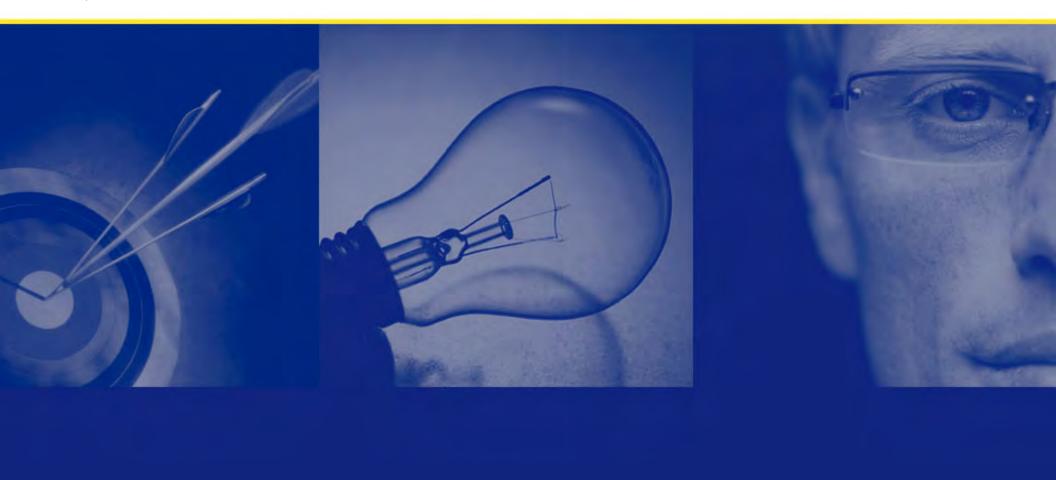
File Migrator for SharePoint

File shares to SharePoint Migration

All solutions support SharePoint 2007 technologies

Q&A





Thank You



