WARNING: STRESS INDUCING PRESENTATION

New Spam Filtering and Phishing Protection Approach called DMARC

Ben Serebin Ehlo & Cloud Consultant REEF Solutions LLC (www.reefsolutions.com)

01,01,01,001,1,1,1,01,000001,001,01,1,1,01,0

Presented April 10, 2018 at NYExUG Meeting Last Updated on April 10, 2018

About Ben Serebin

- Working in the IT field since 1996 (over 20 years)
- Specialty is Exchange/Email Environments, Spam Filtering, DNS, & complex wireless deployments.
 - Recent/Upcoming Fun Tech Projects: Upgrading Core Switching Infrastructure to L3 Stacked, In Private Cloud Datacenter upgraded to 220v power & forced to deploy step down transformer due to 256v, automatic transfer switches for 110v single PSU equipment.
- Current Environment: iPhone 7 Plus, Hyper-V 2012 R2/2016, Kemp Virtual LBs in HA, DAGed Exchange 2013. Clustered Barracuda Spam Filters and Mail Gateway (IceWarp). Lots of SSD DAS, RAID 5 (4-6 drive Samsung 840/850) based Dell R410/610, iSCSI Storage, and 10Gb SFP+.

Planned Agenda – Will Go Off-Roading

- 1. DMARC via 30 Seconds Elevator Pitch
- 2. Example & D+M+A+R+C
- 3. Prerequisites Overall
- 4. Implementation Requirements
- 5. Office 365 Requirements
- 6. Example & Recommendations

- 7. DMARC DNS
- 8. Recommendations
- 9. Top 4 Challenges
- 10. Final Thoughts

Elevator Pitch for DMARC

- Does your organization (especially hospitals, financial firms, regulatory agencies/organizations, etc). value your customers having trust that your emails are not fake?
- DMARC is a superhero for the job! It offers receiving servers a feedback loop for improving the awesome job they're doing!
- DMARC might be your favorite email validation mechanism built on top of 2 anti-spam approaches: SPF + DKIM.

[Note to Self: we're on the honeymoon phase of the presentation]

[no comment]

Example & DMARC Acronym

Outlook vs Gateway Filtering 5321.MailFrom = SMTP 5322.From = Outlook Display

DMARC

Domain = email sender's

Message = relates to



A phishing message spoofing a financial institution but failing DMARC.

above image from https://blogs.office.com/en-us/2015/01/20/enhanced-email-protection-dkim-dmarc-office-365/

1010101010111010000

- Authentication = headers modified
- **R**eporting = DNS based reporting addresses

Conformance = how in compliance are you

Prerequisites

1) Working Email Sending Server (e.g. Exchange, Office 365)

2) SPF (Sender Policy Framework) Setup

- Uses DNS records to validate the authenticity of email messages.
- No 3rd party software is required.
- 3) DKIM (DomainKeys Identified Mail) Setup
- Signing software is required on all sending mail servers.
- Signing is based on public (in DNS) and private (on sending server) keys

Implementation Requirements (Private Cloud)

DKIM Signer from Stefan Profanter & Alexandre Laroche (open-source \$0) – OUTBOUND ONLY

- .NET 3.5 (Exchange 2007 & 2010). 2007 SP3+, 2010 RTM+, SP1+, SP2+, SP3+,
- .NET 4.0 (Exchange 2013 & 2016) 2013 CU1-CU19 (not CU20), 2016 RTM-CU8 (not CU9)
- Latest March 2018 CU's for 2013 & 2016 are not officially supported yet as of 4/8/18. Last 48 hrs, developer commits are in place for release for 2013 CU20 and 2016 CU9.

DKIM for Exchange from Email Architect (commercial \$300/\$800) – INBOUND & OUTBOUND

- Edge or Hub Transport for Exchange 2007, 2010, 2013, 2016 (2000 and later)
- Enabled Default is OUTBOUND
- INBOUND filtering is Disabled. Config file for enabling.
- INBOUND quarantine filtering leverages Transport Rules

Recommended Solutions

DKIM Signer - <u>https://github.com/Pro/dkim-exchange/blob/master/README.md</u> Email Architect - https://www.emailarchitect.net/domainkeys/kb/dkim_exchange_2007_2010_2013.aspx

How To Implement in Office 365

Congrats, it's easy! No Action Required - Office 365 enables DKIM Signing by default.

- Verify by going to Office 365 Exchange admin center dashboard dkim (under protection section) – confirm it's enabled for your domains.
- Outbound requires DNS record like Private Cloud

IMPORTANT POINTS

Office 365 is currently ignore "reject" settings. It will only quarantine.

Primary MX must be Exchange Online Protection, otherwise DMARC will not work.

Excellent Resources

https://blogs.msdn.microsoft.com/tzink/2014/12/03/using-dmarc-in-office-365/

https://technet.microsoft.com/en-us/library/mt734386(v=exchg.150).aspx

1010101010111010000

Example & Recommendations for DMARC Record

Email Sender -> ben@to-dmarc-or-not.com

v=DMARC1;p=quarantine;pct=100;rua=mailto:dmarc@to-dmarc-or-

not.com,fo=1

Tags [recommendation]

v = version [DMARC1]

p = policy for org domain (none, quarantine or reject) [quarantine]

sp = policy for subdomains of org domain (none, quarantine or reject) [quarantine] pct = % of messages that are filtered [100]

rua = reporting URI or address for aggregate reports XML (can be 3rd party) ruf = reporting URI or address for forensic reports (can be 3rd party) [dedicated email account]

fo= reporting for pass failures, 1 = any fails to pass, 0 = everything fails to pass [1] adkim = alignment mode for DKIM (relaxed or strict, "s" or "r" which is default) [r] aspf = alignment mode for SPF (relaxed or strict, "s" or "r" which is default) [r]

Show & Tell: Hotmail.com Example https://dmarcian-eu.com/dmarc-inspector/hotmail.com

.0101010101100.0000

Creating the DMARC DNS Record

- 1) Determine your DMARC configuration
- Create a DNS TXT Record in your email domain using "_dmarc".
- 3) TXT value per previous example "v=DMARC1;p=quarantine;pct=100;rua=mailto:dmarc@todmarc-or-not.com,fo=1"
- 4) TXT value minimum requirements: "v=DMARC1;p=quarantine"

Recommendations

- If you manage large environments 3rd Party Reporting Solutions Agari <u>http://agari.com</u> – Microsoft, AOL, etc use for aggregated reporting DMARCIAN, <u>https://dmarcian.com</u> – Google, Linkedin, Yahoo, etc use for aggregated reporting
- ReturnPath, <u>http://www.returnpath.com</u> aggregated DMARC reporting tools for senders and receivers

- **Tools for Checking DMARC**
- DMARCIAN, https://dmarcian.com

Top 4 Challenges of DMARC

- DMARC only is for FROM address. Ignores the MESSAGE BODY and ATTACHMENTS. Example: Fails to detect URLs in body not matching MailFrom / From.
- 2. Ridiculously Complicated to Implement. Take the 3 hardest approaches for spam filtering and then there's no guarantee you'll see any reduction in spam.
- 3. Camouflaging domain names. Worse when you have o/0 or L/i/1 in your domain name. accounting@woodgrovebank.COM ACCOUNTING@W00DGR0VEBANK.COM ACCOUNTING@WOODGR0VEBANK.COM accounting@CITI.COM accounting@IDBNY.COM
- 4. Failure of Adoption: Sender ID, DomainKeys (DK), etc.

Examples of Compliance

https://www.phishingscorecard.com/ScoreCard/International/Internet/Mailproviders/MTAtOS0z

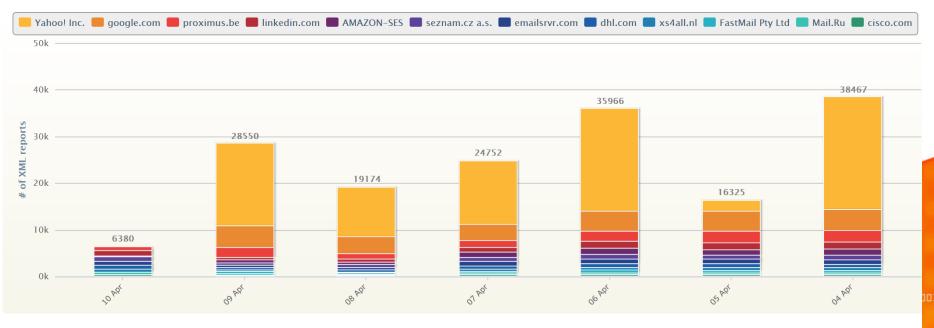
<u>Nw%3d%3d</u>

1010101010111010000

nn1.n1.1.1.n1.nn1.

Final Thoughts in DMARC WHERE, WHEN, WHY Or a Better Solution in 5 Letters (S/MIME)?

This graph shows dmarcian-eu's top 12 DMARC XML data providers for the past week (dates in UTC):



The following is an exhaustive list of all providers that have sent us data over the past week (UTC). Counts indicate the number of XML reports received.

						Search:		
Provider	Total	2018/04/10	2018/04/09	2018/04/08	2018/04/07	2018/04/06	2018/04/05	2018/04/04
Yahoo! Inc.	90263	0	17705	10612	13585	21979	2280	24102
google.com	25018	0	4577	3703	3428	4267	4442	4601
proximus.be	12572	792	2238	1129	1501	2211	2342	2359